

Discovery/Discovery Lite Checklist:

1. Ensure the device has power
 - a. Red wire has constant 12 volts
 - b. White wire has 12 volts with key on and 0 volts with key off
 - c. Black wire grounded
2. Check antenna placement
3. Ensure the black side is up on the antenna and that the black surface is not facing any metal surfaces or directly mounted to a metal surface
4. Make sure the user has all three LEDs on and solid
 - a. If the Power LED is not on, check the power to the device
 - b. If the USB1 LED is blinking, it has not connected with the network (try and reset the power and see if the device comes online)
 - c. If the USB2 LED is not lit, it does not have a gps fix (check antenna placement)
5. If the device is still not reporting contact Technical Support